

Changes to the
Community Advantage Plus (HMO D-SNP)
2026
Evidence of Coverage

January 08, 2026

Dear Member,

This is important information on changes in your Community Advantage Plus coverage.

We previously sent you the Evidence of Coverage (EOC) which provides information about your coverage as an enrollee in our plan. This notice is to let you know there were errors in your EOC. Below you will find information describing and correcting the errors. Please keep this information for your reference. The completed, corrected EOC can be found on our website at www.advantageplus.chpiv.org.

Changes to your EOC

Where you can find the error in your 2026 EOC	Original Information	Corrected Information	What does this mean for you?
Footer of entire document	If you have questions, please call Community Advantage Plus at 1-888-484-1412 (TTY: 711). We are available 24 hours a day, 7 days a week. The call is free. For more information, visit www.chpiv.org .	If you have questions, please call Community Advantage Plus at 1-888-484-1412 (TTY: 1-888-671-3263). We are available 24 hours a day, 7 days a week. The call is free. For more information, visit www.advantageplus.chpiv.org .	TTY users should call 1-888-671-3263. Our website address is www.advantageplus.chpiv.org .
On page 33, under “F. Quality Improvement Organization (QIO)” of your Evidence of Coverage lists contact information of Commence Health as:	Website : www.livantaqios.gov	Website : www.commencehealthqio.cms.gov/en	The website to visit get more information about Commence Health is www.commencehealthqio.cms.gov/en .

Where you can find the error in your 2026 EOC	Original Information	Corrected Information	What does this mean for you?
<p>On page 92, under “Chapter 4: Benefit Chart” of your Evidence of Coverage list the Food and Produce SSBCI benefit (Supplemental) as:</p>	<p>.... you may be eligible to get \$60 every month for food and produce, a special supplemental benefit for the chronically ill (SSBCI).</p>	<p>.... you may be eligible to get \$55 every month for food and produce, a special supplemental benefit for the chronically ill (SSBCI).</p>	<p>The special supplemental benefit is \$55 every month of food or produce.</p>
<p>On page 93, under “Chapter 4: Benefit Chart” of your Evidence of Coverage list the Fitness benefit (Supplemental) as:</p>	<p>You get \$60 every month with your Community Advantage Plus debit card to spend on plan-approved OTC (See “Over-the-counter” benefit) OR fitness expenses, including activity tracker, gym membership and online brain-training exercises to improve memory and attention. For more information, contact Member Services. The \$60 you get every month expires at the end of each month. It does not roll over to the next month.</p>	<p>You get \$55 every month with your Community Advantage Plus debit card to spend on plan-approved OTC (See “Over-the-counter” benefit) OR fitness expenses, including activity tracker, gym membership and online brain-training exercises to improve memory and attention. For more information, contact Member Services. The \$55 you get every month expires at the end of each month. It does not roll over to the next month.</p>	<p>You get \$55 every month either for approved Over the counter expenses or fitness expenses.</p> <p>The \$55 you get every month do not roll over to the next month.</p>

Where you can find the error in your 2026 EOC	Original Information	Corrected Information	What does this mean for you?
<p>On page 116, under “Chapter 4: Benefit Chart” of your Evidence of Coverage list the Over-the-counter (OTC) benefit (Supplemental) as:</p>	<p>You get \$60 every month with your Community Advantage Plus debit card to spend on plan-approved OTC items, products, and medications OR fitness expenses (see “Fitness benefit”).</p> <p>The \$60 you get every month expires at the end of each month. It does not roll over to the next month.</p>	<p>You get \$55 every month with your Community Advantage Plus debit card to spend on plan-approved OTC items, products, and medications OR fitness expenses (see “Fitness benefit”).</p> <p>The \$55 you get every month expires at the end of each month. It does not roll over to the next month.</p>	<p>You get \$55 every month either for approved Over the counter expenses or fitness expenses.</p> <p>The \$55 you get every month do not roll over to the next month.</p>
<p>On page 153, under “B. Our plan’s Drug List” of your Evidence of Coverage lists How to find a drug on our Drug List as:</p>	<p>•Visit our plan’s website at www.chpiv.org. The Drug List on our website is always the most current one.</p>	<p>•Visit our plan’s website at www.advantageplus.chpiv.org. The Drug List on our website is always the most current one.</p>	<p>To find the Drug List on our website visit www.advantageplus.chpiv.org.</p>

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions, please call us at 1-888-484-1412 (TTY: 1-888-671-3263). We are available 24 hours a day, 7 days a week. The call is free.

Community Advantage Plus (HMO D-SNP) is an HMO D-SNP health plan with a Medicare contract and a contract with the Medi-Cal program. Enrollment in this plan depends on contract renewal.

This document is available for free in Spanish.